

Funded Partnership Initiative

Contact Coordination and Support Service

The Contact Coordination and Support Service (CC&SS) is a service provided under the Offenders' Children and Family stream of the Funded Partnership Initiative (FPI).

This service aims to assist people to maintain contact with a loved one in custody through advocacy, advice and practical support. The following services are available:

Travel and Accommodation assistance

- ✓ Brokerage to support contact visits including in custody face-to-face visits or accompanying an inmate on day or weekend release
- ✓ Eligibility:
 - Must be a member of the inmate's immediate family, support network, friend or have a kinship relationship
 - Must be over 18 years of age
 - Children under 18 years accompanied by a family member/carer
 - On a low income such as Centrelink or are experiencing financial hardship
 - Live a significant distance from the Correctional Centre e.g., over 100km
 - Has a family member in a NSW correctional facility whose sentence is at least 6 months
 - Elderly visitors and clients with a disability visiting a local Correctional Centre where public transport is unavailable
 - Have not claimed assistance for a visit in the last 12 weeks.

Family case work

- ✓ Support, information and counselling for families of prisoners in NSW

Telephone information and referral

- ✓ Specialist information for anyone affected by the criminal justice system, including prisoners, people on release from prison and family, friends and service providers.

How can family and friends access these services?

Contact: Community Restorative Centre (CRC)

Telephone: 02 9288 8700

Website: www.crcnsw.org.au

For more information you can visit the FPI intranet page: [FPI Intranet](#)